

Tyroparc is pleased to be able to gradually resume activities so that everyone can enjoy the health benefits of the outdoors. Exceptional measures have been implemented by Tyroparc and the various players in the Quebec tourism industry to allow a safe return into parks and nature activities. Collaboration and empowerment of visitors will be essential.

TYROPARC'S COMMITMENT

The health and safety of staff and customers remains our priority.

We have implemented several measures in line with public health recommendations. These measures will be implemented gradually according to the plan for the gradual recovery of our activities and services. We continue to adjust to the situation in order to maximize our contribution to control the spread of COVID-19.

MEASURES PROMOTING WELCOME AND CONTACTLESS SERVICE

- Distribute information in advance on the Web, in newsletters and on posters



Encourage online reservations and payment.



Encourage cashless and contactless payment.



Encourage self-registration for activities.

- Set up certain external information stations.

ADJUSTMENT MEASURES TO THE ACTIVITY OFFER

- Reduce the number of participants per activity
- Maintain the closure of services or activities where distancing is impracticable.
- Continuously review the activities and services offered according to the level of risk and the directives of public health organizations.

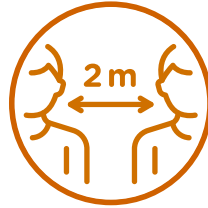
SANITARY MEASURES IN COMMON AREAS

- Reduce the reception capacity in buildings, common and service areas as well as activities.
- Manage queues and customer movements.
- Add protective measures, including hand washing devices, and distancing at points of service.
- Revise the standards of housekeeping for infrastructures, increase the frequency of cleaning and disinfection routines for common areas, washrooms and the most affected areas.

For more information on the tourism industry standards related to the current pandemic situation, you can refer to the website of the **Quebec tourism industry alliance**.



Visitor rules



AT HOME

- Plan your activity
- Book online or by phone. (Payment required when booking)

WHAT TO BRING

- Hand sanitizer, mask or face cover (recommended).
- Since access to our building, as well as to the store may be limited, do not forget to bring reusable water containers and snacks.
- Plan to pay by card if additional purchases are to be made on site.

ON THE DAY OF THE ACTIVITY

- Protect your health and that of others
- If you or someone you know has symptoms related to COVID-19, stay home and contact us by phone as soon as possible.

ON SITE

RESPECT THE PHYSICAL DISTANCING MEASURES:

- Keep 2 meters away at all times.

- Respect the public health instructions related to gatherings.
- Avoid common areas and buildings if it is not necessary.

OBSERVE THE EXCEPTIONAL MEASURES IN FORCE

- Check the maximum number of people allowed in the different places.

ON THE TRAIL:

- circulate according to the indications,
- make sure to keep the physical distance on the trails,
- wait for the right moment to overtake to maintain the distance of 2 meters.
- Respect the closings of trails, services or sectors due to the gradual reopening.

BE COURTEOUS

- Wash your hands often.
- Cough in your elbow.
- Wear a mask or face cover when distance is difficult to apply.

THANK YOU FOR YOUR COLLABORATION

